



# All Brand Repair Service

www.readywearexpress.com

e-mail: service@readywearexpress.com

Phone: (877) 763-8327

## 1 CUSTOMER INFORMATION \*indicates required information

Date \_\_\_\_\_

\*Name \_\_\_\_\_

\*Address \_\_\_\_\_

\*City, State, Zip \_\_\_\_\_

\*Phone number \_\_\_\_\_

E-mail address \_\_\_\_\_

Purchase date \_\_\_\_\_

\*Serial number (left) \_\_\_\_\_

\*Serial number (right) \_\_\_\_\_

\*Check below if you do not wish to receive periodic newsletters, special offers, product updates, maintenance tips, and other money-saving tips from Readywearexpress.com. You can unsubscribe from the mailing at anytime. ReadyWear Express does not share personnel information or e-mail address with other businesses.  Do not subscribe me

## 2 DEVICE SERVICES

- Device Service Inspection** ..... \$25.<sup>00</sup>/each  
Includes computer diagnostic of performance and visual inspection by factory technician. Do not check this box if ordering Wax Removal or Economy/Pro Repair. This service is included with both options.
- Wax Removal & Cleaning** ..... \$30.<sup>00</sup>/each  
Wax removal includes cleaning of internal components and tubing. Service report of device performance.
- Economy Device Repair** ..... \$99.<sup>00</sup>/each  
For non-custom or preprogrammed devices purchased on-line. Computer diagnostic of device performance, component replacement, wax removal, and device report. Includes 6 month device warranty.
- Professional Device Repair** ..... \$225.<sup>00</sup>/each  
For custom programmed devices purchased from hearing professional. Includes computer diagnostic of performance, microscope inspection, replacement of faulty component(s), wax removal, and device performance report. Includes 6 month device warranty.

## 3 SHIPPING & HANDLING

- Rush Service** ..... \$19.<sup>95</sup>  
Device ship out within 24 hours of receipt. Requests received after 1 p.m. Central time will be posted the following day.
- Standard Shipping** ..... \$9.<sup>95</sup>
- Overnight Shipping** ..... \$21.<sup>00</sup>  
\* Please call for current pricing and availability to your area. Devices are shipped USPS unless Overnight Shipping option is checked.

## 4 DESCRIBE PROBLEM \_\_\_\_\_

## 5 OPTIONAL ACCESSORIES

- 3 Pack #10 Batteries ..... \$16.<sup>95</sup>
- 3 Pack #312 Batteries ..... \$16.<sup>95</sup>
- 3 Pack #13 Batteries ..... \$16.<sup>95</sup>
- Cleaning Kit..... \$25.<sup>00</sup>  
See website for details of accessories
- Spray Cleaner ..... \$6.<sup>00</sup>
- Hearing Aid Dryer..... \$9.<sup>95</sup>
- Cleaning Wipes..... \$6.<sup>00</sup>

### CREDIT CARD INFORMATION

Card number \_\_\_\_\_

Expiration date \_\_\_\_\_

Signature \_\_\_\_\_

### METHOD OF PAYMENT

- Check
- Mastercard
- Visa
- Discover
- AMEX

### Shipping Instructions

Please package your device carefully. Be sure to complete this form and include it with your device. If you have questions, please call (877) 763-8327

### PAYMENT SUMMARY

Device Service total .....\$ \_\_\_\_\_

Shipping total.....\$ \_\_\_\_\_

Accessories total.....\$ \_\_\_\_\_

SHIP TO: **ReadyWear Express Service Center**  
**PMB #144, 5860 Citrus Blvd.**  
**Suite "D", River Ridge, LA 70123**

**ORDER TOTAL**.....\$ \_\_\_\_\_

\*\* ReadyWear reserves the right to return a device unrepaired if parts are unavailable or device is beyond repair.