



Phone: (877) 763-8327

Service Form for:

# Simplicity/Simply Soft

www.readywearexpress.com

e-mail: service@readywearexpress.com

## 1 CUSTOMER INFORMATION \*indicates required information

Date \_\_\_\_\_

\*Name \_\_\_\_\_

\*Address \_\_\_\_\_

\*City, State, Zip \_\_\_\_\_

\*Phone number \_\_\_\_\_

E-mail address \_\_\_\_\_

Purchase date \_\_\_\_\_

\*Serial number (left) \_\_\_\_\_

\*Serial number (right) \_\_\_\_\_

\*Check below if you do not wish to receive periodic newsletters, special offers, product updates, maintenance tips, and other money-saving tips from Readywearexpress.com. You can unsubscribe from the mailing at anytime. ReadyWear Express does not share personnel information or e-mail address with other businesses.  Do not subscribe me

## 2 DEVICE SERVICES

- Device Service Inspection** ..... \$25.<sup>00</sup>/each  
Includes computer diagnostic of performance and visual inspection by factory technician. Do not check this box if ordering Wax Removal or Device Repair. This service is included with both options.
- Wax Removal & Cleaning** ..... \$30.<sup>00</sup>/each  
Wax removal includes cleaning of internal components and tubing. Service report of device performance.
- In-Warranty Repair** ..... **No Charge Service**
- Device Repair** ..... \$125.<sup>00</sup>/each  
For all Simplicity and Simply Soft device repairs. Computer diagnostic of device performance, component replacement, wax removal, and device report. Includes 6 month device warranty.
- 1 Year Extended Warranty** ..... \$90.<sup>00</sup>/each  
Must be purchased within factory warranty period.
- 2 Year Extended Warranty** ..... \$170.<sup>00</sup>/each  
Must be purchased within factory warranty period.

## 5 OPTIONAL ACCESSORIES

- 3 Pack #10 Batteries ..... \$16.<sup>95</sup>
- 3 Pack #312 Batteries ..... \$16.<sup>95</sup>
- 3 Pack #13 Batteries ..... \$16.<sup>95</sup>
- Cleaning Kit ..... \$25.<sup>00</sup>  
See website for details of accessories
- Spray Cleaner ..... \$6.<sup>00</sup>
- Hearing Aid Dryer ..... \$9.<sup>95</sup>
- Cleaning Wipes ..... \$6.<sup>00</sup>

## 4 DESCRIBE PROBLEM \_\_\_\_\_

## PAYMENT SUMMARY

Device Service total ..... \$ \_\_\_\_\_

Shipping total ..... \$ 6.<sup>95</sup>

Accessories total ..... \$ \_\_\_\_\_

**ORDER TOTAL** ..... \$ \_\_\_\_\_

\*\* ReadyWear reserves the right to return a device unrepaired if parts are unavailable or device is beyond repair.

### CREDIT CARD INFORMATION

Card number \_\_\_\_\_

Expiration date \_\_\_\_\_

Signature \_\_\_\_\_

### METHOD OF PAYMENT

- Check
- Mastercard
- Visa
- Discover
- AMEX

### SHIPPING INSTRUCTIONS

Please package your device carefully. Be sure to complete this form and include it with your device. If you have questions, please call (877) 763-8327.

SHIP TO:

**ReadyWear Express Service Center  
PMB #144, 5860 Citrus Blvd.  
Suite "D", River Ridge, LA 70123**